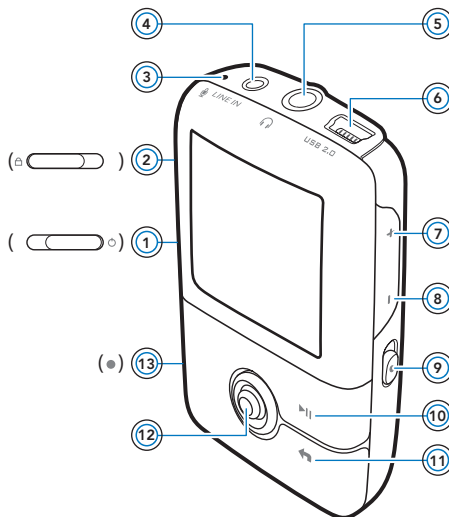


## Congratulations

Thank you for purchasing Creative ZEN™ V / ZEN V Plus! Read on to learn how to get started with your new player!

To get the most out of your player, also read the comprehensive User's Guide on your Installation and Applications CD.

1. Power switch
2. Lock
3. Microphone
4. LINE IN jack
5. Headphone jack
6. USB 2.0 port
7. Volume Increase button
8. Volume Decrease button
9. Record button
10. Play/Pause button
11. Back/Options button
12. 5-way Navigation Joystick
13. Reset button

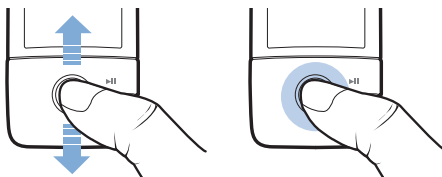
**NOTE**

Product specifications may vary, depending on model purchased.

## 2 Using the 5-Way Navigation Joystick

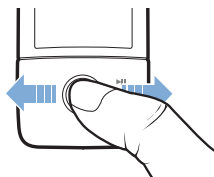
# Using the 5-Way Navigation Joystick

The 5-way Navigation Joystick is one of the most important features of your player. In this document, we will use the term "Select" to mean that you should push the 5-way Navigation Joystick up or down to browse through options, and then select the option by pressing down the 5-way Navigation Joystick.




When playing music, you can do the following:

- push the joystick left or right to go to the previous or next track.
- push and hold the joystick right or left to move forward or backward within a track.



### NOTE

At any time, press and hold the Back/Options  button for more options.

# Getting Started

## Step 1: Set up the software

**WARNING** **DO NOT** connect your player to your computer before setting up the software.

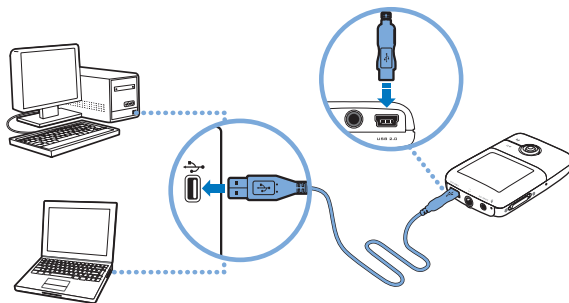
- 1 Turn on your computer.  
You must log in as an administrator before you can set up the software. For more information, refer to your operating system's online Help.
- 2 Insert the Installation and Applications CD into your CD-ROM/DVD-ROM drive.  
Your CD should start automatically. If it does not, follow the steps below:
  - i. Double-click the **My Computer** icon.  
Alternatively, click **Start** → **My Computer**.
  - ii. Right-click the CD-ROM/DVD-ROM drive icon, and then click **Autoplay**.
- 3 Follow the instructions on the screen and when prompted, restart your computer.
- 4 When your computer restarts, follow the product registration instructions on the screen.

**NOTE** You will require an Internet connection to register your product.

#### 4 Charge Your Player

### Step 2: Charge Your Player


- 1 If you have not done so, connect your player to your computer's USB port with the supplied USB cable.




**WARNING:** The cord(s) included with this product may contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm. ***Wash hands after handling.***

#### NOTE

- For continuous battery charging using the USB port, make sure your computer is not in power conservation mode. For more information on power conservation modes, refer to your operating system's Help.
- Connect to a computer USB port only; avoid connecting to a USB hub.
- For express battery charging without using your computer, purchase the ZEN Power Adapter. For more information on this and other ZEN V Series accessories, visit [www.creative.com](http://www.creative.com).




When the battery is charging, the battery charging  icon flashes on the Organic Light Emitting Diode (OLED) display.

- 2 Disconnect your player from your computer when the battery is fully charged and you see  on your player's OLED display. The battery is fully charged in approximately six hours. If your fully charged player remains connected to your computer for a prolonged period, the OLED display blanks out automatically to save battery power.

**NOTE**

Your player will continue charging even after it turns off, as long as it is connected to a computer or power outlet.

### Step 3: Select Your Menu Language



- 1 If your player is not turned on, slide the Power switch towards the Power  icon and hold it there until the OLED display lights up.
- 2 When you turn on your player for the first time, the menu is in English. To change the language:
  - i. Press the Back/Options  button. The main menu appears.
  - ii. Select **System** → **Language**, and then select the language that you want.
- 3 After you have finished using your player, slide the Power switch towards the Power  icon until the **Shutting down** message appears.

### Step 4: Transfer Content

Transfer music and other files from your CD collection or computer. For more details, see “Managing Music, Videos and Data” on page 10.


## 6 Transfer Content

### To transfer or 'rip' music from your CD collection

- 1 Make sure your player is connected to your computer as shown on page 4.
- 2 Double-click the **ZEN V Series Media Explorer**  icon on the desktop.
- 3 Click the **Rip Audio CDs**  button.
- 4 Follow the instructions on the screen.

If you are connected to the Internet, album information is automatically retrieved.


### To transfer music, pictures or videos from your computer

- 1 Repeat steps 1 and 2 in "To transfer or 'rip' music from your CD collection" above.
- 2 Click the **Browse Media**  button.
- 3 Locate your media files, and using the drag-and-drop method, copy them to the following folders in your player:
  - **Media Library\Music** folder for audio files
  - **Media Library\Videos** folder for videos
  - **Media Library\Pictures** folder for pictures.

#### NOTE

- Use Creative Media Explorer, Creative MediaSource Player/Organizer or Windows Media Player 10 (and above) to transfer files protected by Digital Rights Management (DRM) technology.
- The video function is available on ZEN V Plus players only.
- All video formats require conversion before they can be played on your ZEN V Plus. Use Creative Media Explorer or Creative MediaSource Player/Organizer only to convert your videos. Note that if you choose to skip a video file, it will not be transferred to your player.

## To transfer data files

- 1 Repeat steps 1 and 2 in "To transfer or 'rip' music from your CD collection" on page 6.
- 2 Click the **Browse Documents**  button.
- 3 Locate your data files, and using the drag-and-drop method, transfer them to the **Data** folder in your player.

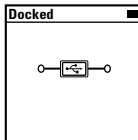
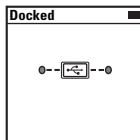
### NOTE

- You can also transfer audio files, pictures and videos using the **Browse Documents** button. They will, however, be treated as data files and cannot be played back or viewed on your player.
- Use your player's Removable Disk mode if you need to transfer and manage data between your player and computers that do not have Creative Media Explorer. For more information, see the User's Guide on your Installation and Applications CD.

## Step 5: Disconnect Your Player

When you have finished transferring files, disconnect your player.

**DO NOT** disconnect your player if you see the left picture below on the display. Track or data file transfer is in progress and disconnecting your player may damage the content being transferred. When you see the right picture below on the display, disconnect your player.




## 8 Play Media Files or View Pictures



### Step 6: Play Media Files or View Pictures

You are now ready to play or view files, including Audible® and ZENcast audio files.

#### NOTE

- The video function is available on ZEN V Plus players only.
- At any time, press and hold the Back/Options  button for more options.
- Files in your player are sorted alphabetically for quicker searches.

### To play music and Audible files

- 1 Connect your earphones to the Headphone jack.
- 2 In the main menu, select **Music Library** → category that you want.
- 3 Select a track and select **Play**.
- 4 Press the Volume Increase  and Volume Decrease  buttons to adjust the volume.


#### NOTE

- To manage Audible files, you need to install AudibleManager®.
- Audible files are currently available to selected regions only.
- If available with a music track, album art will be displayed on your player.

## To play ZENcast audio files

With Creative ZENcast Organizer, you can subscribe to your favorite ZENcast channels, and download and transfer ZENcast audio files to your ZEN V / ZEN V Plus. For more information, visit **www.zencast.com**.

## To view pictures

- 1 In the main menu, select **Photos**, and select the picture you want.
- 2 Press and hold the Back/Options  button
- 3 Select **Zoom In**, and use the 5-way Navigation Joystick to pan the picture horizontally or vertically.

## To play videos

In the main menu, select **Videos** → **Video** → video that you want.

### NOTE

- The video function is available on ZEN V Plus players only.
- ZENcast video files are not supported by your player.

## Managing Music, Videos and Data


Creative Media Explorer and Creative MediaSource Player/Organizer are included with your player. Try out these applications to decide which one is more suitable for your needs.

### Creative Media Explorer

Use Creative Media Explorer if:

- you are new to digital music and videos, and want to transfer them from your CDs or computer to your player
- you want to convert, synchronize, and organize audio and video files
- you prefer to manage your player in the familiar “Windows Explorer” environment.

To start Creative Media Explorer, double-click the **ZEN V Series Media**

**Explorer**  icon under **My Computer** or on the desktop. For more information about using Creative Media Explorer, refer to its online Help.


**NOTE** The video function is available on ZEN V Plus players only.

### Creative MediaSource Player/Organizer

Use the full-featured Creative MediaSource Player/Organizer if:

- you require additional features such as recording, automatic playlist generation, and audio format conversion
- you want to manage a music library on your computer.

To start Creative MediaSource Player/Organizer, double-click the **Creative**




**MediaSource Player/Organizer**  icon on your desktop.

Creative MediaSource Player/Organizer has a Home page from which you can access common tasks. For more information about using Creative MediaSource Player/Organizer, refer to its online Help.


## Managing Your Player

### Creating playlists

You can select any combination of tracks you want from your player's **Music Library** to create playlists for convenient playback.

- 1 To add a track or category of tracks to the **Now Playing** folder:
  - i. Select **Music Library** → track or category of tracks that you want.
  - ii. Press and hold the Back/Options  button, and select **Add to Selected**.
  - iii. Repeat steps i) and ii) to add another track or category of tracks.
  - iv. Press the Back/Options  button.  
You may need to do this more than once until the main menu appears
  - v. In the main menu, select **Now Playing**.
- 2 Press and hold the Back/Options  button, and select **Save As Playlist**.
- 3 Use the 5-way Navigation Joystick to create a name for your playlist and select **Ok** to confirm the name.
- 4 To play a playlist, select **Music Library** → **Playlists** → playlist that you want.

### Listening to FM Radio

- 1 In the main menu, select **FM Radio**.
- 2 To automatically scan and save radio stations, press and hold the Back/Options  button, and select **Autoscan**. At the end of the autoscan, your player saves all stations as preset channels and tunes in to the first preset.
- 3 To select a different preset, push the 5-way Navigation Joystick right or left.

#### NOTE

- The FM radio function is available on ZEN V Plus players only.
- To fine tune or manually scan for a radio station, see the User's Guide on your Installation and Applications CD.

## 12 Safety Information

## Safety Information

Refer to the following information to use your player safely, and to reduce the chance of electric shock, short-circuiting, damage, fire, hearing impairment or other hazards.

**NOTE**

Improper handling may void the warranty for your player. For more information, read the Warranty available with your product.

- Do not dismantle or attempt to repair your player, battery or power adapter.  
**Refer all servicing to Creative or authorized repair agents.**
- Do not expose your player or battery to temperatures outside the range of 0°C to 45°C (32°F to 113°F).
- Do not pierce, crush or set fire to your player or battery.
- Keep your player or battery away from strongly magnetic objects.
- Do not subject your player to excessive force or impact.
- Do not expose your player or battery to water or moisture.  
If your player is moisture-resistant (see product packaging for details), take care not to immerse your player in water or expose it to rain.
- Do not listen to audio at high volume for prolonged periods of time.
- Do not attempt to remove the embedded battery. The player must be disposed of according to local environmental regulations. To replace the battery, return your player to your regional support office. For product service information, go to [www.creative.com](http://www.creative.com).
- When a conductive apparatus such as earphones, is used in close proximity with a CRT television or CRT monitor, the latter may emit an electrostatic discharge. This electrostatic discharge can be felt as a static shock. While this static shock is usually harmless, it is good practice to avoid close contact with CRT devices when using earphones.

**WARNING**

As with any digital media-based storage device, data should be backed up regularly. We strongly recommend that you observe the usage precautions laid out in this booklet, and also back up the data in your player regularly. In no event will Creative be liable for any indirect, incidental, special or consequential damages to any persons caused by Creative's negligence, or for any lost profits, lost savings, loss of use, lost revenues or lost data arising from or relating to this device, even if Creative has been advised of the possibility of such damages. In no event will Creative's liability or damages to you or any other person ever exceed the amount paid by you for the device, regardless of the form of the claim. Some countries/states do not allow the limitation or exclusion of liability for incidental or consequential damages, so the above limitation or exclusion may not apply to you.

## More Information

### User's Guide

Read the User's Guide found on your Installation and Applications CD to learn about your player's many features. Go to **d:\manual\<language>\manual.chm** (replace **d:** with the drive letter of your CD-ROM/DVD-ROM drive, and **<language>** with a language that your User's Guide is available in)

### Creative Knowledge Base

Resolve and troubleshoot technical queries at Creative's 24-hour self-help Knowledge Base. Go to **www.creative.com**, select your region and then select **Support**.

### Product Registration

Registering your product ensures you receive the most appropriate service and product support available. You can register your product during installation or at **www.creative.com/register**.

Please note that your warranty rights are not dependent on product registration.

### Customer Support Services and Warranty

You can find Customer Support Services, Warranty and other information in the CD.

Customer Support Services	d:\support\<region>\<language>\support.chm
Warranty	d:\warranty\<region>\<language>\warranty.chm <i>Please keep your Proof of Purchase for the duration of the warranty period.</i>
Regulatory	d:\fcc\<model>\doc.chm

(replace **d:** with the drive letter of your CD-ROM/DVD-ROM drive, **<region>** with the region that you are in, and **<language>** with the language that your document is in)

***Keep this document for future reference.***

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